



IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

Applicant: Nabe et al. :
Serial No.: 09/751,859 : Art Unit: 2171
Filed: December 29, 2000 : Examiner: Te Y. Chen
For: METHODS AND SYSTEMS :
FOR ACCESSING MULTI- :
DIMENSIONAL CUSTOMER :
DATA :

COMMENTS ON STATEMENT OF REASONS FOR ALLOWANCE

Commissioner for Patents
P.O. Box 1450
Alexandria, VA 22313

Sir:

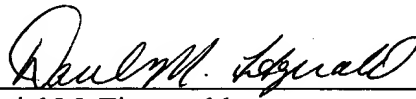
The following comments are in response to the Examiner's Statement of Reasons for Allowance in the Notice of Allowability dated April 20, 2004.

Applicants believe that the Statement of Reasons for Allowance in this case is improper as it merely restates certain limitations of the independent claims into the reasons for allowance. While Applicants believe that the claims are allowable, Applicants do not acquiesce that patentability resides only in the specific features restated in the Reasons for Allowance.

Also, reasons for allowance are only warranted in instances in which the record of the prosecution as a whole does not make clear the Examiner's reasons for allowing a claim or claims (see 37 CFR §1.104(e)). In the present case, Applicants believe the record as a whole does make the reasons for allowance clear and therefore no statement by the Examiner is

necessary or warranted. Furthermore, Applicants do not necessarily agree with each statement in the reasons for allowance and do not necessarily agree with the Examiner's interpretation of the teachings of the cited art.

Respectfully submitted,

A handwritten signature in dark ink, appearing to read "Daniel M. Fitzgerald", is written over a horizontal line.

Daniel M. Fitzgerald
Registration No. 38,880
ARMSTRONG TEASDALE LLP
One Metropolitan Square, Suite 2600
St. Louis, Missouri 63102-2740
(314) 621-5070